

FIGURE 1

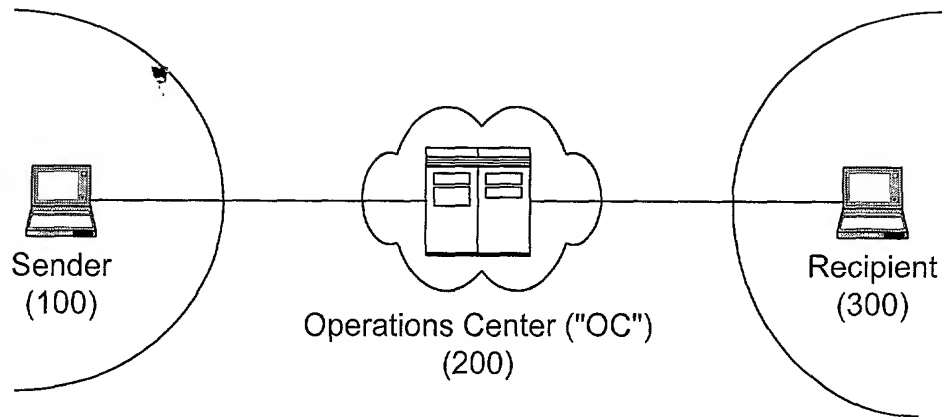


FIGURE 2

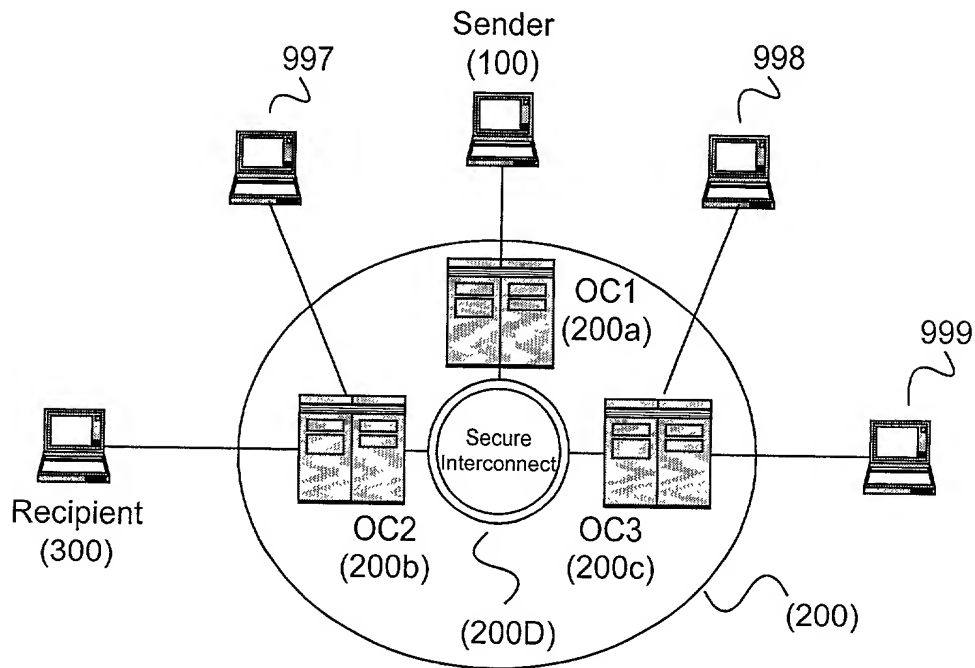


FIGURE 3

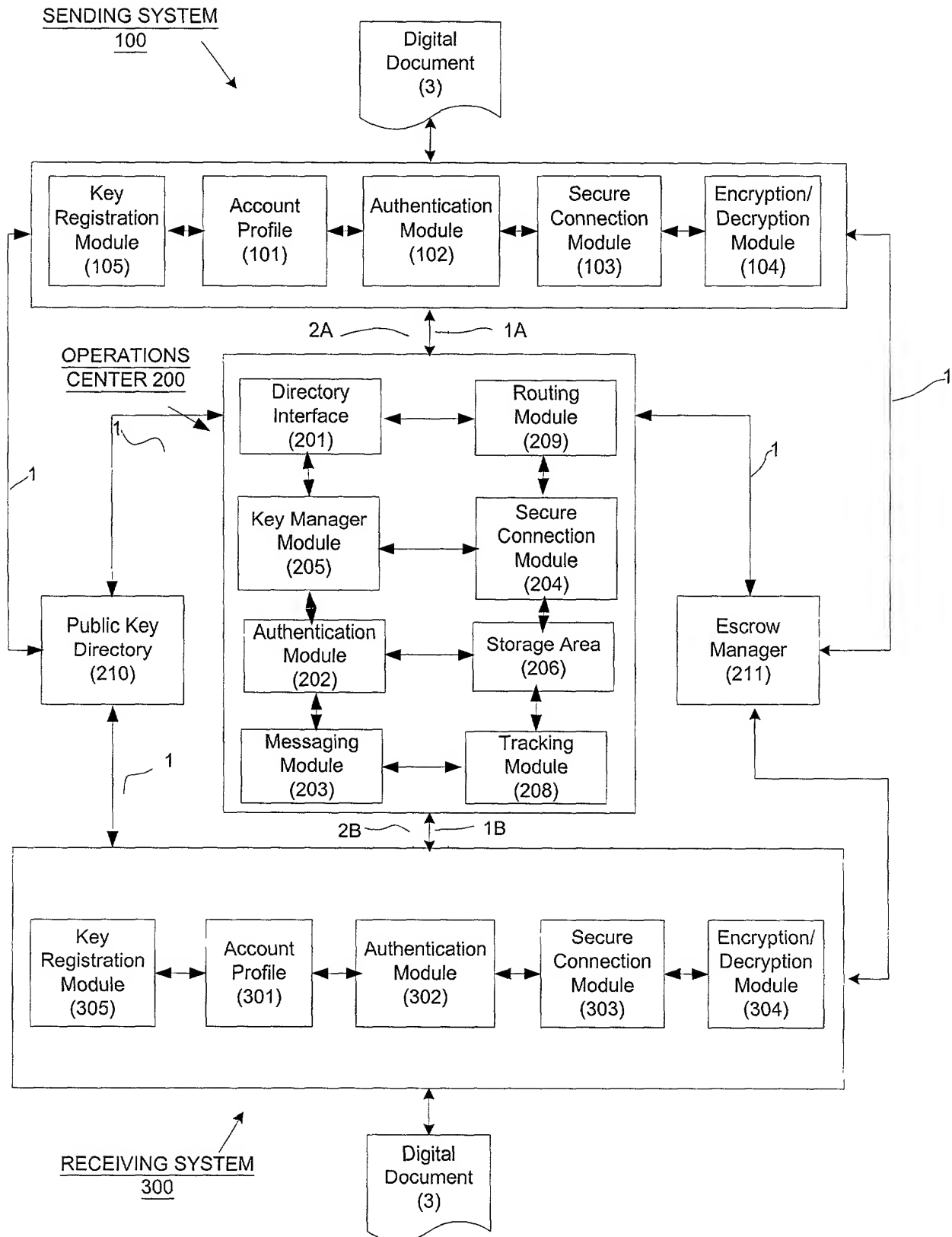


FIGURE 4

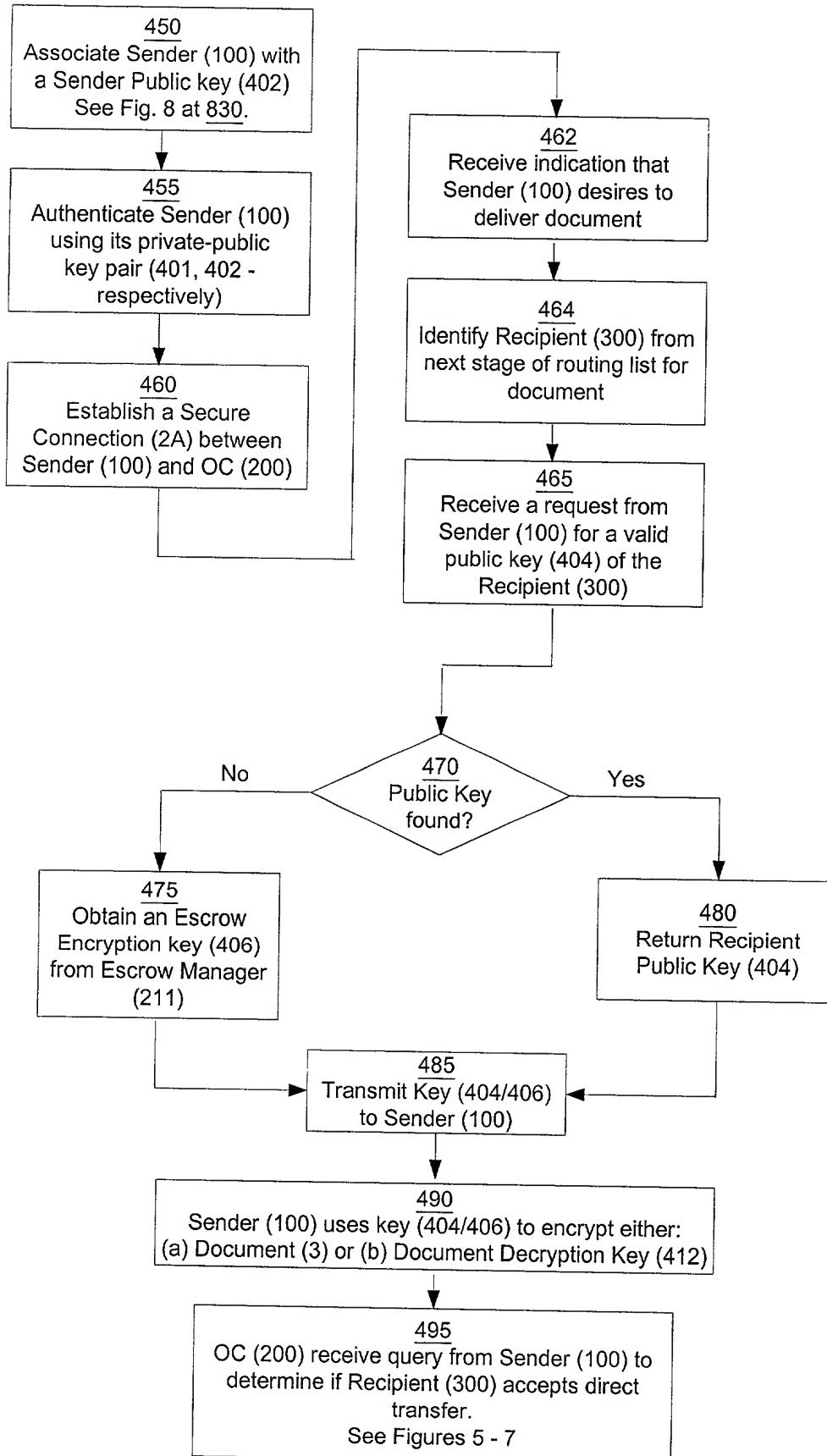


FIGURE 5

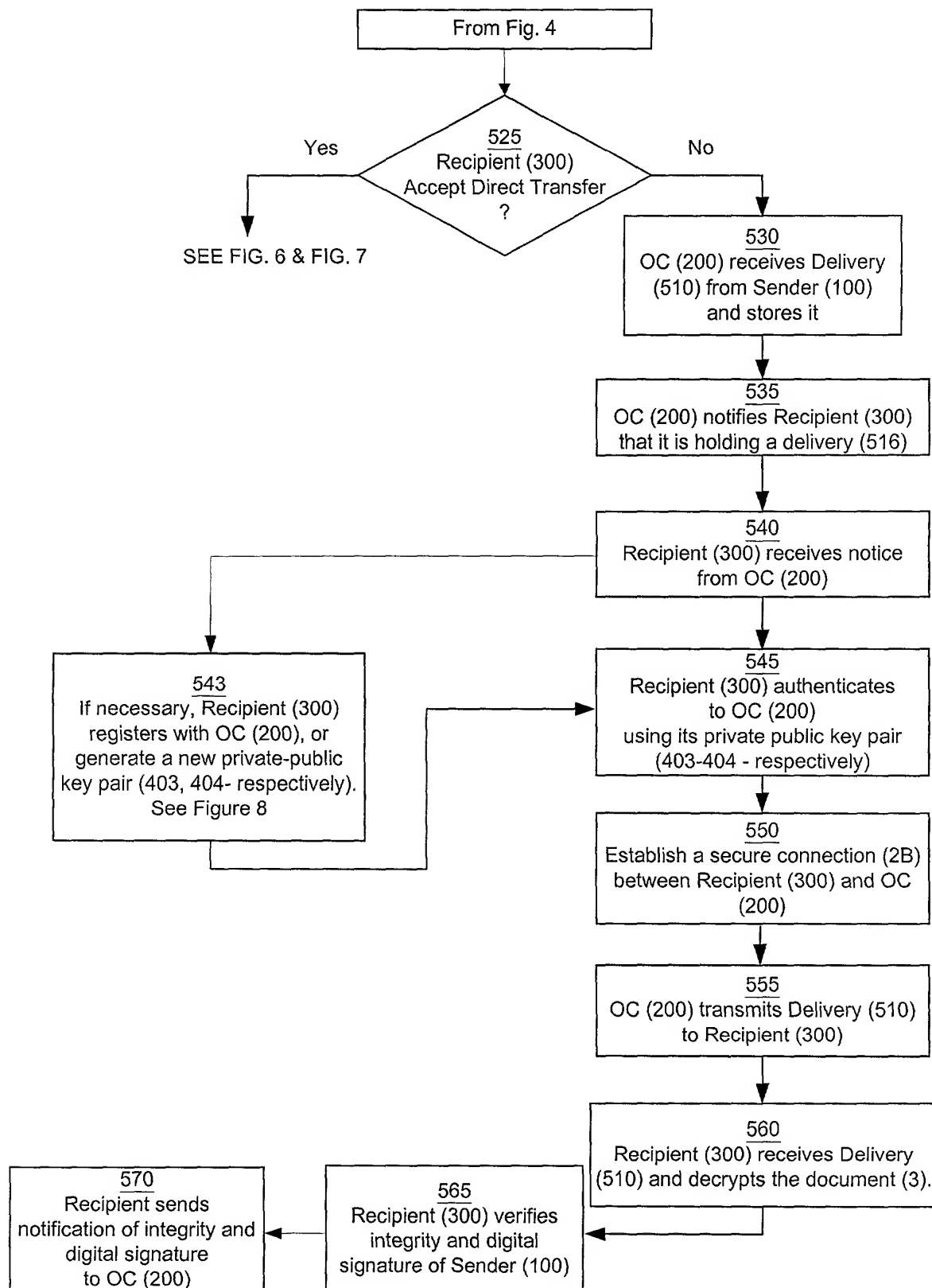


FIGURE 6

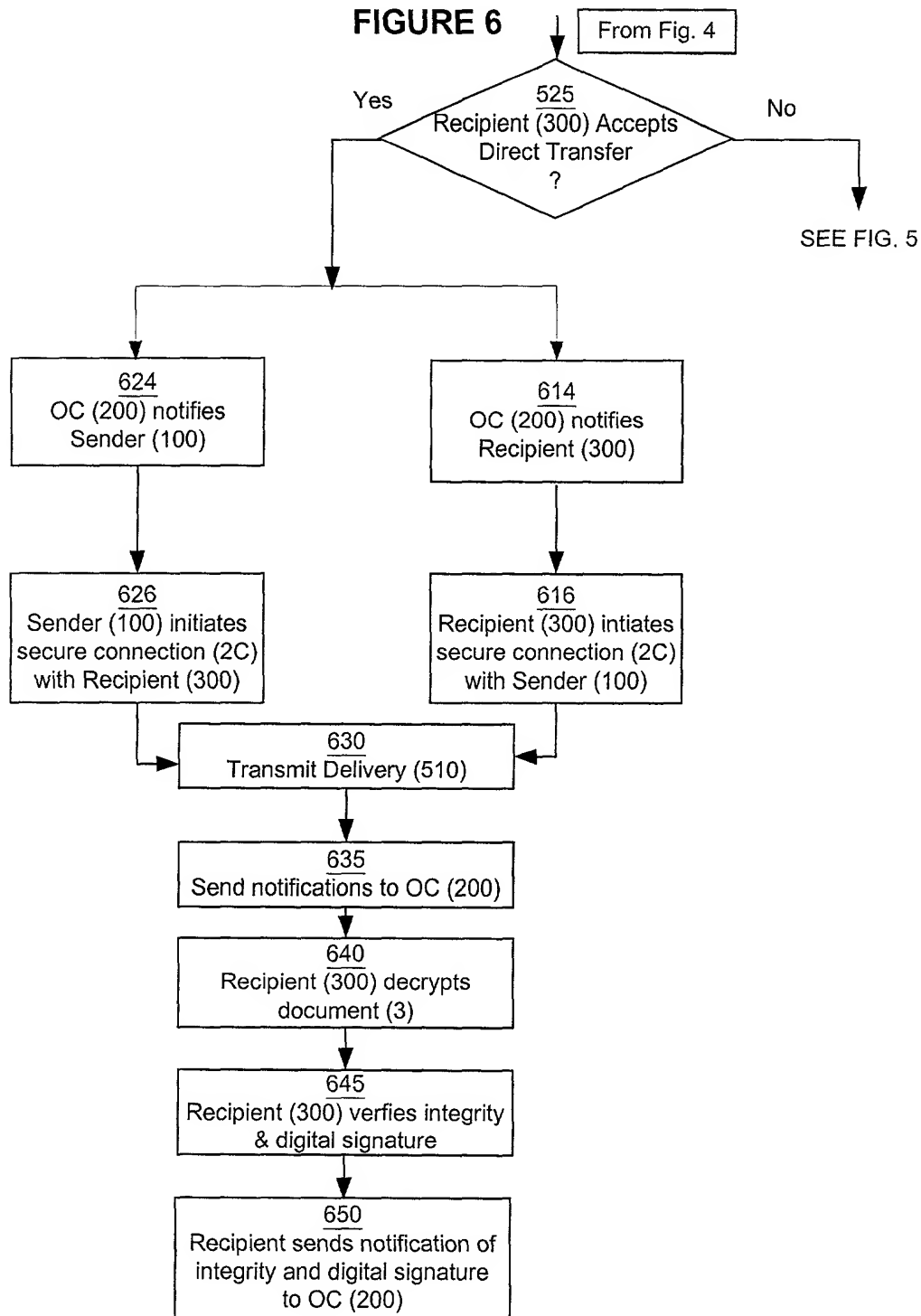


FIGURE 7

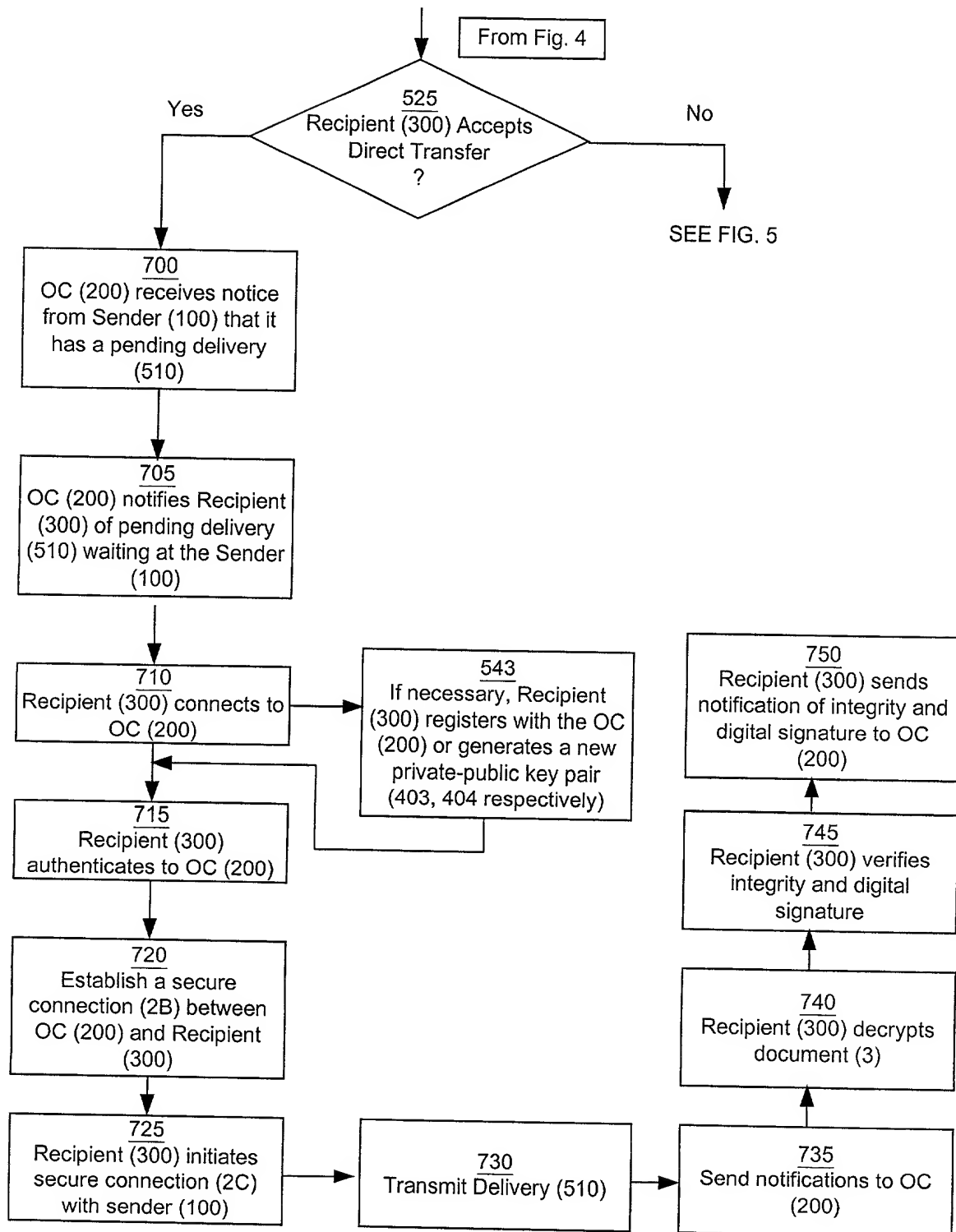


FIGURE 8

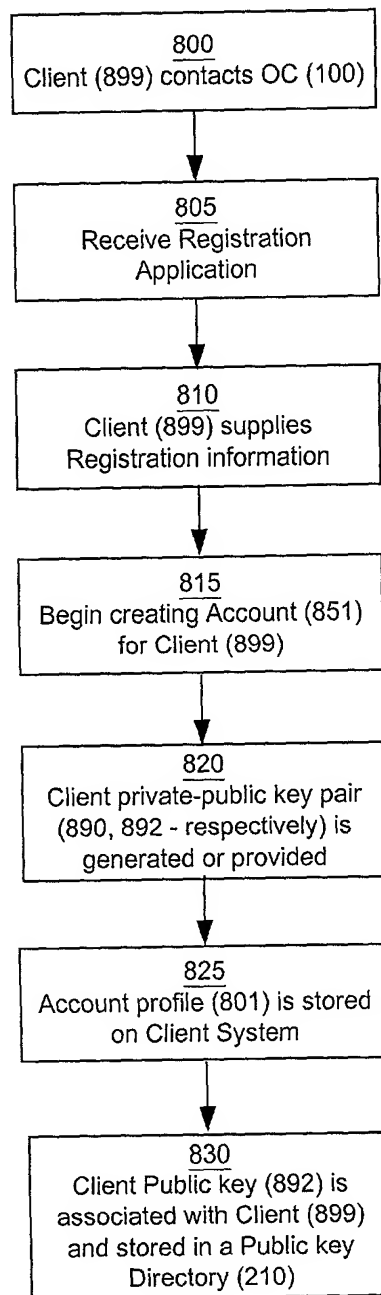


FIGURE 9

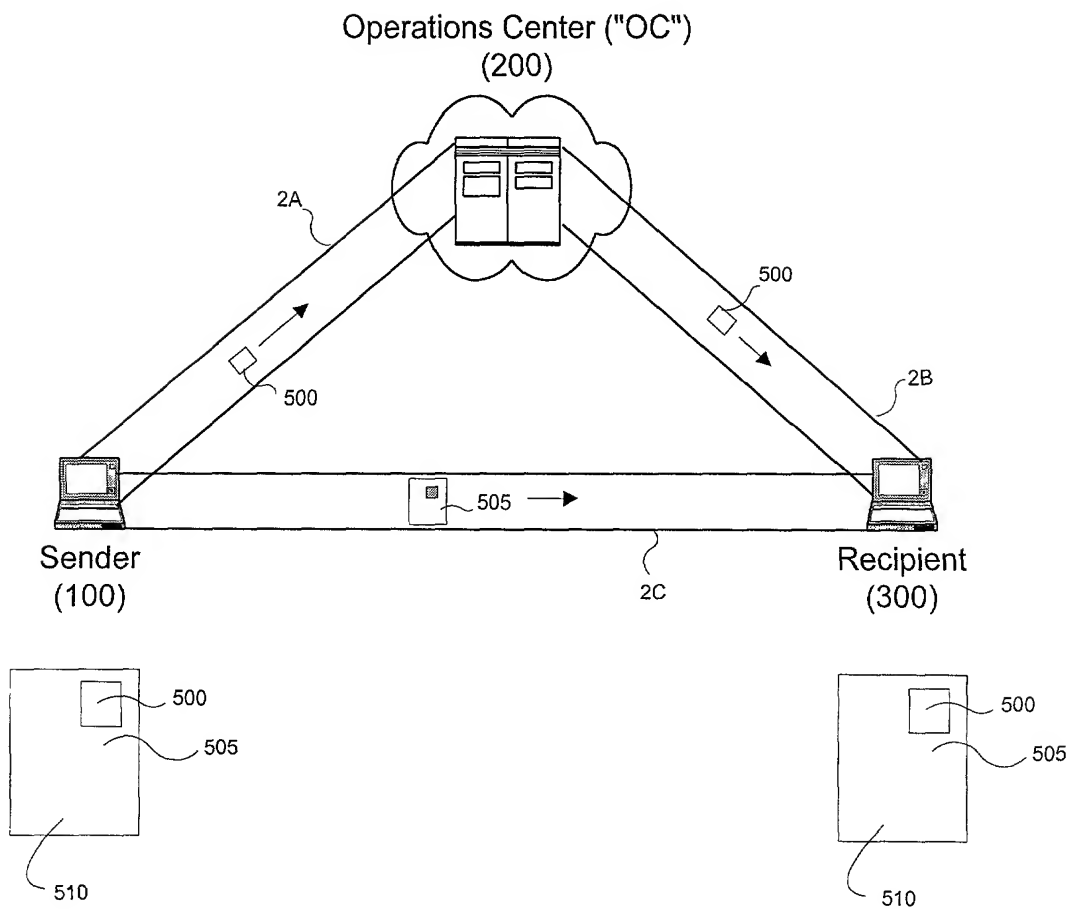


FIGURE 10A

Routing List Identifier: list1

Routing List Definition:

| <u>Stage</u> | <u>Recipients</u> | <u>Rules</u> |
|--------------|-------------------|--------------|
| 1 | A | None |
| 2 | B | None |
| 3 | C | None |
| 4 | D | None |

FIGURE 10B

Routing List Identifier: review.team@xyz.com

Routing List Definition:

| <u>Stage</u> | <u>Recipients</u> | <u>Rules</u> |
|--------------|-------------------|--|
| 1 | A | None |
| 2 | Group B | Route to all members in Group B after A has completed review |
| 3 | Group C | Route to corresponding Group C member after Group B member has completed review |
| 4 | D | Route to D only after all members in Group C have completed review |

FIGURE 10C

Routing List Identifier: newsales@routinglists.xyz.com

Routing List Definition:

| <u>Stage</u> | <u>Recipients</u> | <u>Rules</u> |
|--------------|-------------------|--|
| 1 | Sales Mgr | Route to regional sales manager for the originating salesperson |
| 2 | Credit Dept | Route to credit dept representative for the corresponding sales region |
| 3 | VP and legal | Route only if amount is over \$100,000 |
| 4 | Acct, ship | None |